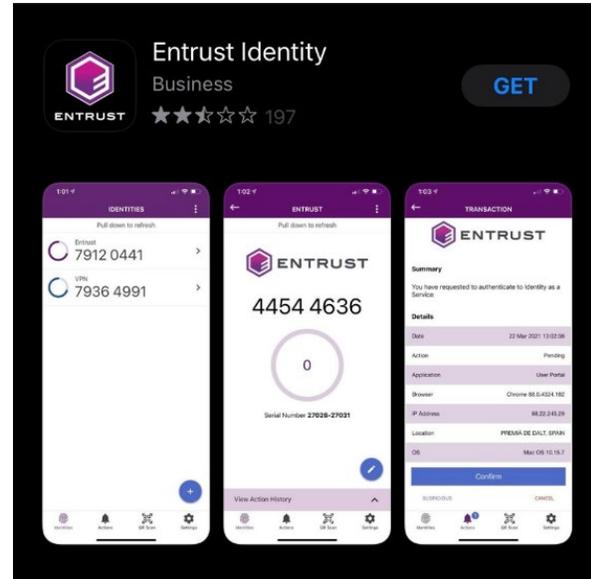


Entrust IdentityGuard Virtual Security Token Setup

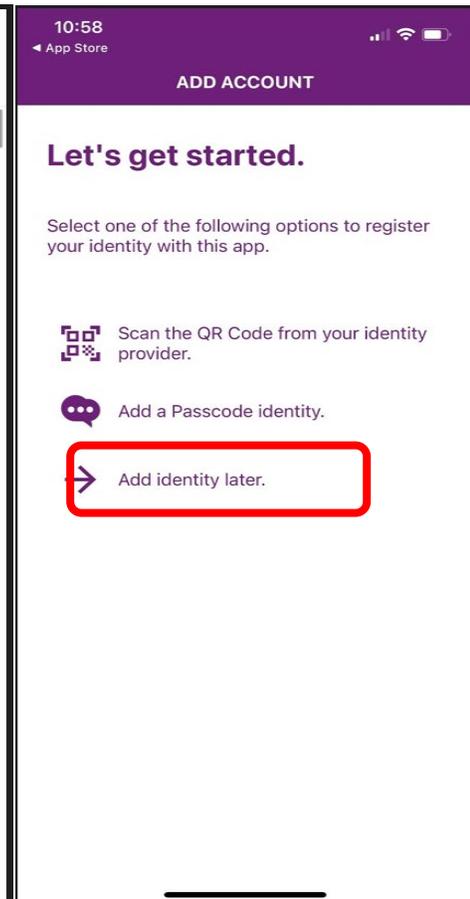
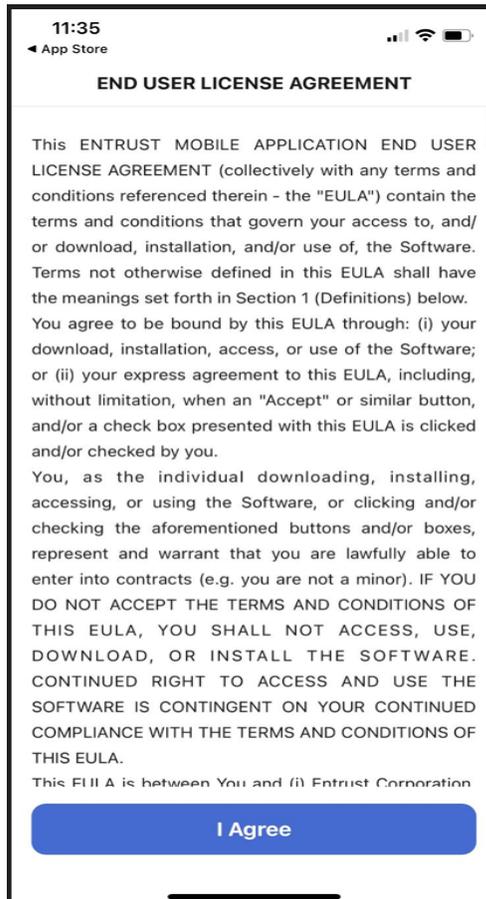
Prior to Initial Business Connect Login

1. Download the Entrust Identity Mobile Application from your App Store or Google Play Store and search for **Entrust IdentityGuard Mobile App**.



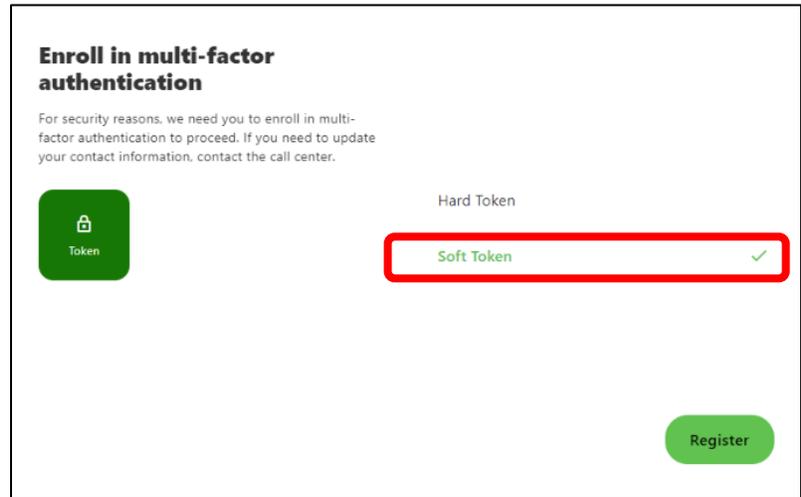
2. Review and agree to the **End User License Agreement**

3. Select the **Add identity later** option

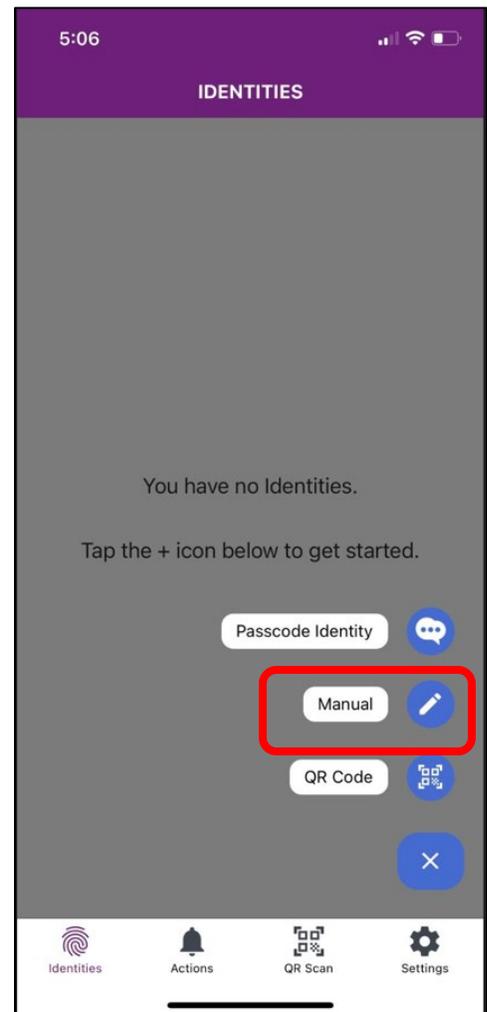


Once you have established your permanent password, you will be asked to enroll in multi-factor authentication and register your Entrust Security Token.

1. Click on the **Soft Token** option and a green checkmark will be displayed to the right.
Select **Register**.



2. Open your **Entrust IdentityGuard App** which you previously downloaded from your App Store or Google Play Store.
 1. Select the icon labeled **+Add identity**
 2. Select the **Manual** option (the Manual option will be the 2nd on the list)



3. Add the required information as noted below into your Entrust IdentityGuard Mobile App. Information for the Serial number and Activation Code will be found on your computer screen.

1. Enter your preferred **Identity Name** (i.e. Heartland Bank, or your Company name)
2. Enter the **Serial Number** and **Activation Code** which are displayed on your computer screen. *(The Provider URL is not required.)*
3. Select the **Blue Check Mark** to proceed.

12:38

← **Soft Token** Smart Card

Soft Token Activation

Fill these fields to proceed with the activation.

Name Heartland Bank 1

Provider URL

Serial Number 123456-78910 2

Activation Code 1234-5678-9876-5432

3

Enroll in Soft Token

Step 1
Download and install **Entrust IdentityGuard Mobile app**.
On your device, fill out the following serial number and activation code:

Serial number
123456-78910
Activation code
1234-5678-9876-5432

Step 2
The app will now present a registration code. Enter it below to complete the token registration process.

Registration Code

[Back](#)



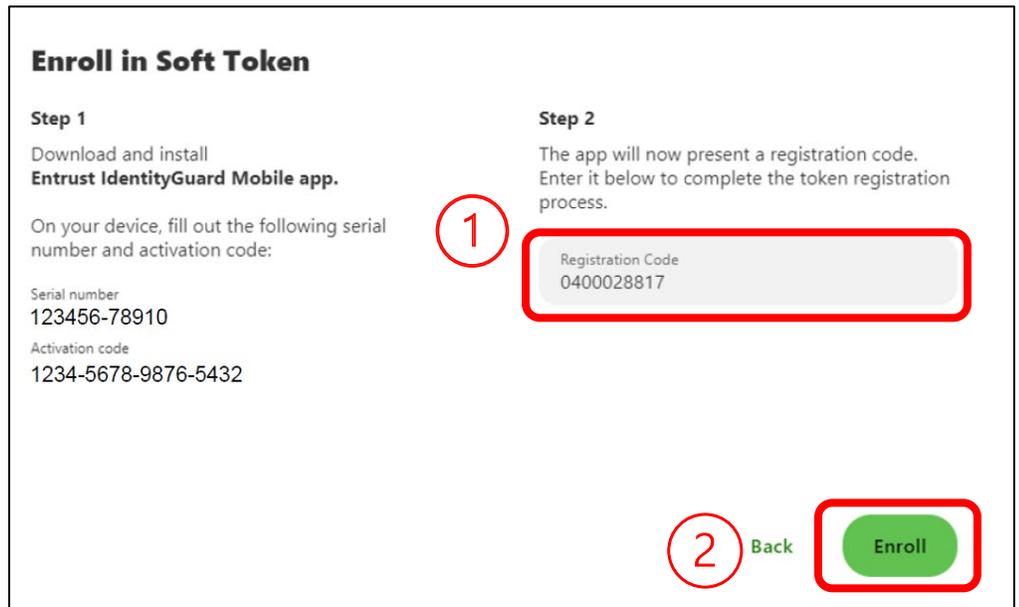
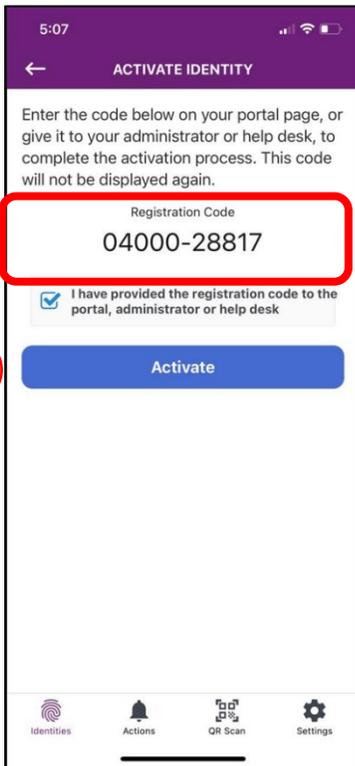
Please read the next steps very carefully. Do **NOT** select **Activate** until you have entered the **Registration Code** on your computer screen.

4. On your Entrust IdentityGuard Mobile App, a Registration Code will display.



Do NOT select the Activate option yet as the Registration Code needs to be entered into your computer screen.

1. Enter the **Registration Code** displayed in your mobile app into the computer screen.
2. Select **Enroll**
3. Once you have selected Enroll on your computer screen and access Business Connect, you may proceed with selecting **Activate** on your mobile device.

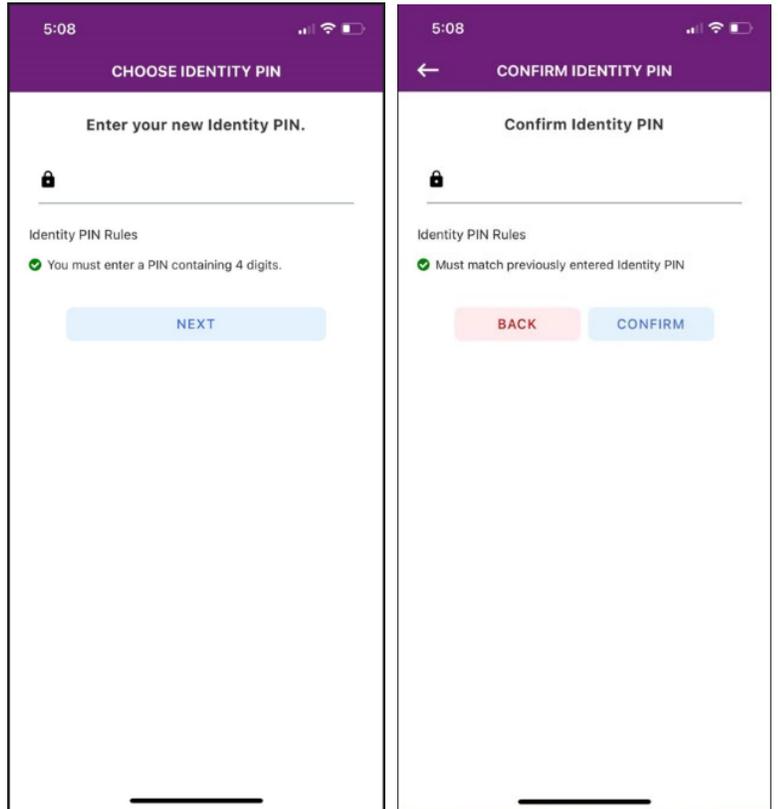


5. On the Entrust IdentityGuard App

1. Enter and confirm a 4-digit PIN number of your choice to ensure only you can access a security code.

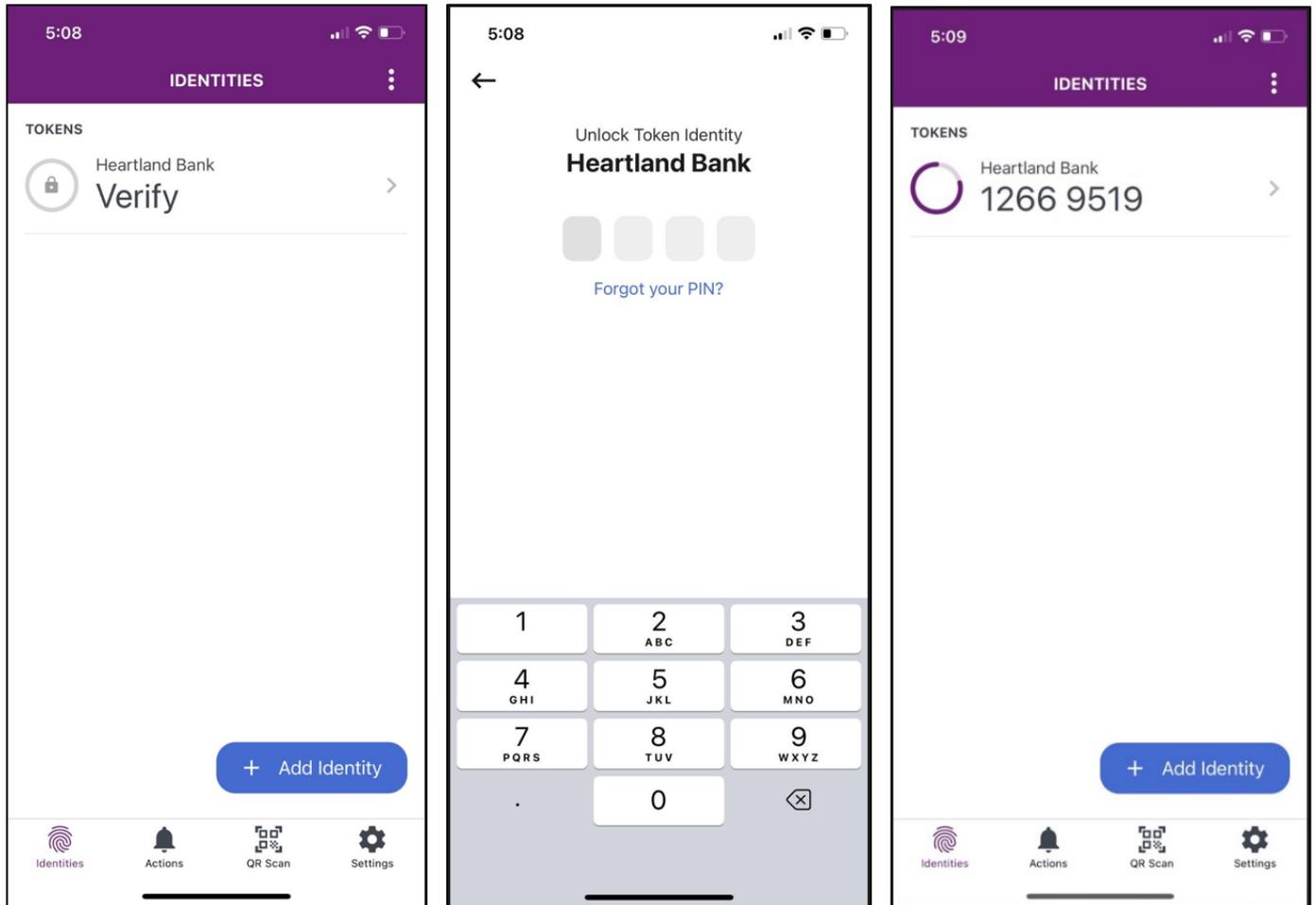
Please be sure to use a 4-digit PIN you can remember.

6. Your Entrust Security Token is now confirmed.



Using your Entrust IdentityGuard Security Token

1. When accessing your Entrust IdentityGuard App to receive a security token, you will need to select **Verify** and enter your 4-digit PIN number to confirm your identity.
2. Your Token Code will then appear and can be entered into the multi-factor authentication box on your Business Connect screen.



If you have any questions regarding the setup of your Entrust IdentityGuard Security Token, please contact Heartland Bank's Business Connect Support Team at 855-244-1215 and when prompted say "Speak to a Person" and then select option 5 or BusinessConnect@hbtbank.com