

How do I reset my password?

1. Select the **Forgot Password** link
2. Click the **I Agree** box and select **Continue**
3. Enter your Username, Social Security Number, and Zip Code, and select **Continue**
4. Select the delivery method of the one-time security code.
5. Once the one-time security code is received, enter in the code and select **Verify**
(note: the one-time security code will expire after 5 minutes from delivery)
6. Enter your new password into the **Password** and **Confirm Password** field and select **Continue**
(note: Your password must contain at least 13 characters in length.)

Username and Password Requirements

Username:

Password:

Requirement	Default		Default
Minimum Length	8	Minimum Length	13
Maximum Length	15	Must include a Number	No
Allow Alpha Characters	Yes	Must include an Uppercase	No
Allow Numeric Characters	Yes	Letter Must include a Lowercase	No
Allow Special Characters	Yes	Must include a Non-Alphanumeric	No