

Contactless Debit Cards FAQ



What if a merchant's terminal does not accept contactless payments?

Insert your EMV chip card in the EMV chip reader or, if an EMV chip reader is not available, swipe the magnetic stripe. Online purchases work the same as with your previous card.

How can I tell if a card or payment terminal accepts contactless payments?

Both the card and the terminal will have the contactless symbol.

Can I use the contactless functionality for all of my purchases?

Contactless payments can be made if the terminal is enabled to accept them. You may also be asked for your signature or PIN in some cases.

Does my chip card work at the ATM?

Yes. You can still use your card to get cash, check your balance and more.

Where can I use my contactless card?

Use your contactless chip card at the same places you do now. Tap or insert your card at EMV enabled terminals, or swipe your card if the terminal is not chip enabled. You can use your card as you did before for online payments, telephone payments and at ATMs.

Example Terminal with Contactless Symbol



Contactless Symbol

